I. Study carefully the following phrases. It is a good idea to learn some of them by heart.

USEFUL PHRASES FOR COVER LETTERS:

Salutation		close
Dear Sir,		
Dear Sirs, US usage = Gentlemen:		
_	(all followed by)	Yours faithfully,
Dear Sir or Madam,		
Dear Mr Brown		
Dear Professor Smith	(all followed by)	Yours sincerely

Introduction

I am writing in reply to your advertisement published in	
With reference to your advertisement infor the position of	
I am writing to apply for	
I wish to apply for	
I am applying for the post of	

The body of the letter

I feel that my qualifications match your requirements	
I feel I would be suitable for this post because	
My qualifications are as follows:	
I wish to gain experience of	
Having already worked as a for, I wish to extend my experience	
, I feel I could be useful to you	
I enclose my CV	
Please find enclosed the names and addresses of my referees	
I could come for an interview at any time which would suit you.	
at your convenience	
I am available for an interview	
I would be glad to attend an interview	
I look forward to hearing from you.	

USEFUL VOCABULARY FOR COVER LETTERS:

Verbs: act as - carry out - create - develop - devise - establish - exceed - expand - graduate - head - implement - introduce - negotiate - raise - redesign - reduce - set up study - supervise

Adjectives: adaptable - adept - committed - conscientious - dependable - enterprising - loyal outgoing - reliable - resourceful - sensitive - tactful

Nouns: oral and written communication skills - extensive experience in - excellent knowledge of the ability to work in multicultural teams - leadership skills

USEFUL PHRASES FOR FORMAL AND BUSINEES LETTERS

Opening phrases

We thank you for your letter of 3rd August. Many thanks for your offer of 3rd August. We refer to your letter of 3rd August In reply to your letter of August 3rd we wish to inform you that With reference to your letter of August 3rd we wish to let you know that We confirm our email of August 3rd running as follows:

Phrases announcing

a neutral fact:	
We wish to	
We would like to	
We have to	
a pleasant fact	- inform you that
We are pleased to	- let you know that
We are glad to	- say that
We are happy to	- tell you that
We have the pleasure to	
an unpleasant fact	
We are sorry to	
We regret to	
Unfortunately we have to point out that	

Polite requests

1
Please send us
We ask you kindly to send us
We request you to send us
Can you send us
Could you please send us
Will you kindly let us know
Would you kindly let us know
We shall be grateful if you will let us have
would let us have

Closing phrases

We are looking forward to an early reply. receiving a favourable reply. We look forward to hearing from you. We hope to hear from you soon. We await your reply as soon as possible.

II. Study the article about the use of the indefinite article.

SPECIAL CASES IN THE USE OF THE DEFINITE ARTICLE

To decide if you should use the word the, ask yourself these three questions:

1. Is the noun indefinite (unspecified) or definite (specific)?

The general rule states that the first mention of a noun is indefinite and all subsequent references to this noun are definite and take *the*:

A man is walking down a road. There is a dog with *the* man. The second mention may be a synonym:

Combine butter, sugar and eggs. Add flour to the mixture.

First (indefinite) mention requires *a* or *an* for a singular count noun, no article for a plural or non-count noun. Second mention makes *the* correct for both count and non-count nouns:

A growing plant must have water and minerals. *The* plant must also have sunlight. *The* minerals must include nitrates and *the* water must not be saline.

Three special groups of nouns are considered definite in reference even if they have not been mentioned in the preceding sentence or clause.

a) The first group consists of nouns which refer to shared knowledge of the situation or context.

For example, in Canada you can say

The Prime Minister will arrive tomorrow

because there is only one Prime Minister in Canada, and so it is clear to whom you are referring. Similarly, if there is only one hospital in the town, you can say

He's been working in the hospital for two years.

But you couldn't say this in Toronto, where there are many hospitals. You would have to name the particular hospital in your first reference to it:

He's been working at Toronto General Hospital for two years. He says the hospital is in a financial mess.

b) The second group consists of nouns referring to unique objects:

e.g., the sun/the earth/the Pope/the sky/the equator

c) Superlative adjectives and unique adjectives form the third group. Because there can be only one of these (only one of a series can be the tallest or the best or the first), they take the definite article:

Mexico City is the most populous city in the world. I enjoyed the first part, but I was disappointed at the end. She is the principal researcher.

2. Is the noun modified?

e.g., the red books/some red books/no red book/his red books/each red book

b) **Postmodification**: if the noun is followed by a relative clause (*who/which/that*) or a prepositional phrase (*of/in/to...*), it is made definite and takes the definite article.

The man who lives next door is Chinese. We take *the* regular collection of garbage for granted. The journey to Vancouver takes three days by train. No one expected *the* results that were found.

EXCEPTION: collective nouns take the indefinite article: a box of matches/a deck of cards/a bar of soap/a herd of cows.

3. Is the noun generic?

Generic reference is used when one refers to a whole group or class, to generalize about all possible members of a group. There are five patterns one can use:

- a) no article PLUS plural count noun: It's astonishing what gymnasts can do.
- b) no article PLUS noncount noun: Love can cause a lot of suffering.
- c) indefinite article PLUS singular count noun:

It's astonishing what *a gymnast* can do. [This pattern cannot be used to discuss the location or existence of something/someone. You cannot say *A lion lives in Africa*. You must use pattern (a) or (d)].

- d) definite article PLUS singular count noun: It's astonishing what the gymnast can do.
- e) definite article PLUS plural nationality noun: The Chinese have an ancient culture.

Pattern (a) is most common in colloquial English; pattern (d) is frequently use in academic writing.

Special Uses of Articles

a) Proper nouns. Proper nouns, because they are the <u>names</u> of people or places, are already specific and so do not need to be made more specific by the definite article. So we say "John," not "the John," and "Canada," not "the Canada." (There are one or two anomalous usages in place names: e.g., "the Netherlands," but "Holland.") This rule explains why we say "Boyle's Law," not "the Boyle's Law," and "Planck's constant" but not "the Planck's constant." Sometimes, however, a proper noun is used as an adjective, and adjectives do not affect the decision to use the article with the noun. You must look at the noun in order to know whether or not to use the definite article.

- X Japan's financial problem Japan is a proper noun. No article.
- X the Japanese financial problem Japanese is an adjective. Look at the noun to decide if there should be an article: problem is general and must be made specific by using "the."
- X Japanese financial problems Japanese is an adjective. Look at the noun. It is plural, so refers to all problems in general. No article.
- X Smith's book on Japan Smith is the proper name of the person. No article.
- X the Smith book on Japan Smith is used as an adjective modifying the noun book. Book is general, and must be made specific by using the article. (If the name is possessive, it is a proper noun. If not, it is acting as an adjective.)

b) Media and communications:

Use a noun PLUS definite article to refer to systems of communication and the mass media, in contrast to the actual machine of communications. *The* telephone is the system of communication; *a* telephone is the actual physical machine.

The newspapers are all in agreement on the latest financial disaster.

[exception: television usually has no article: Did you see him on TV?]

c) Means of transportation:

Use the definite article to refer to the whole transport system, rather than to an individual vehicle:

How long does it take on the bus?

The subway is quicker.

[if you use the construction "by PLUS means of transport," there is no article: I go l subway].

d) Forms of entertainment:

To refer to a form of entertainment in general, use the definite article: I enjoy seeing *the* ballet. To refer to a particular event, use the indefinite article: I saw *a* good movie last night.

e) Place/object or activity nouns:

Certain nouns refer to either a place/object or to an activity. When they refer to an activity, do not use the definite article:

ACTIVITY	OBJECT
I go to bed at 11 o'clock.	Don't jump on the bed.
She went to school for many years.	The school was too small.
Many families eat dinner together.	The dinner was delicious.
I shower before breakfast.	The breakfast was delicious.
They are at church.	The church is very old.
She is in class.	The class is in Room 102

f) Directions:

Nouns indicating direction do not take the definite article:

Go two blocks south and turn left.

[exception: nouns indicating political divisions take the definite article: She is on *the* left of the party.]

g) Periods of time:

Names of decades, centuries and historic periods take the definite article, as they are a form of unique reference:

The 1960s were a time of student rebellion.

Prepared by Martine Johnson, International Student Centre, University of Toronto. Over 50 other files giving advice on university writing are available at <u>www.writing.utoronto.ca</u>

Obs	serve:		
A	specific		
	sg	There is a microscope in each room. The microscope is used in our experiments.	two different pieces of
pl	There are microscopes in each room. The microscopes are used in our experiments.	information	
B	generic		
	sg	A microscope is a useful instrument. The microscope is a useful instrument.	the same piece of
	pl	Microscopes are useful instruments.	in the second second

The sentences in A refer to a **specific** microscope or to specific microscopes. The difference between the singular and the plural, and between the indefinite and the definite article, is important.

The sentences in B refer to a whole group of similar objects. In the category of countable nouns, one item represents the whole class. There is no difference in meaning between the singular and plural. In the singular, both a and the can be used.